CIO Review — 20 Most Promising TELECOM INDIA Solution Providers 2017

DonRiver:
Streamlining Operations Support Systems

With the advent of technologies, today's consumers expect more than just connectivity from service providers. Apart from the traditional voice driven business, telecom industry of today deals with more data-oriented businesses. Nowadays, the industry is moving towards the concept of federation, giving consumers a range of ways to simplify their lives. Hence, as the technology complexities grow according to consumer demands, Communication Service Providers (CSPs) require more innovative OSS solutions from their potential partners to boost their success and revenue.

US headquartered DonRiver with its India office in Noida aids CSPs with innovative OSS product and consulting services globally. It focuses on results–driven OSS solutions with an emphasis on partnership, value and quality. It offers a portfolio of solutions including OSS Solutions & Services, OSS Consulting & Development, DonRiver OSS Federation Platform and Network Discovery and Synchronization etc. "DonRiver's world class OSS Federation platform is resolving long-standing challenges within OSS by removing time consuming swivel-chair operations between multiple OSS systems in order to deliver service faster and more cost efficiently," asserts Gaurav Pratap, Director of DonRiver. DonRiver consists of OSS experts and executives with deep domain expertise in the entire areas of OSS and the telecommunications industry. The company's OSS engineers continu-

ously work with world's biggest telcos like Comcast, Telstra, Rogers, Vodafone, Tata Communications etc. to perceive their operational challenges and to overcome them.

While taking OSS solutions into account, DonRiver's OSS Federation platform uses highly advanced web technologies to provide big data reporting, user friendly service and network views for faster resolution to customer queries. "Our platform allows to federate data from multiple OSS systems and present it in a single user interface. Additionally, our modular architecture allows us to plug-in some of our patented product modules such as DonRiver Rapid Path Search, DonRiver Network Discovery

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as well as OSS analytics from Hadoop and Splunk," explains Gaurav Pratap. With OSS Consulting and Development services, DonRiver helps CSPs in Federated Inventory Management, OSS COTS Product Implementation, Network Discovery and Synchroniza-

Gaurav Pratap, Director

tion and Complex OSS Data Migration etc. "We provide full access to our customers throughout software development lifecycle, work in short cycles with frequent feedback and demonstrations, and are flexible to absorb changes throughout the project. This results predictable costs and faster ROI," reveals Gaurav Pratap.

DonRiver has architected, designed and developed a patent-pending solution for network planning. This solution is dramatically changing the way network planners plan for future changes in the network. Also, all planned changes can be included to understand impact on existing networks and all network technologies are supported with benefits such as same user interface, quickly and easily accept or reject planned changes, and clear and precise management of interdependencies between network plans etc.

While delivering OSS solutions, DonRiver aims to reinforce CSPs by improving their performance, saving money and driving customer loyalty. It aims to help its clients stay competitive by simplifying their OSS. CR